

## RESERVATION POLICY

---

Arrival: 4:00pm

Departure: 11:00am

Reservations online or by telephone:

- 🕒 A 50% credit card reservation deposit is required for rental.
- 🕒 The rental balance is payable on your arrival

In case of cancellation 30 days and more before your arrival the deposit will be refunded minus 5% for credit card fees

- 🕒 In case of cancellation 30 days or less before arrival the deposit will be kept;
- 🕒 Respect the maximum number of occupants in the cottage and notify us if there are more occupants than stipulated in the agreement;
- 🕒 Do not smoke in the building and use the appropriate spaces outside to throw cigarette butts;
- 🕒 Be discreet from 11:00 p.m. and not disturb other residents of neighboring buildings in the premises;
- 🕒 Use accommodation for resort purposes only;
- 🕒 Respect the arrival and departure times;
- 🕒 Put the appropriate bins (garbage, recycling) on the road if the waste collecting services pass during your stay.
- 🕒 Inform Hébergement Mégantic of any breakage caused by their personal acts and by other occupants during their stay. An invoice for the repair or replacement of the damage(s) caused (except normal wear and tear of the premises) will be sent. For any breakage not declared, an administration fee of \$ 100 will be charged.

Included during the stay:

- 🕒 Bedding provided (pillows, sheets, comforters, dish and kitchen towels, bath mat, hand towels);
- 🕒 Sanitary products and cleaning products; Heating provided - propane for the BBQ is provided (May 15 to October 15) – Notify us if a carboy becomes empty during your stay; Snow removal from the parking lot (winter only).

When you leave, please:

- 🕒 Put the rented building back in the same condition as it was when you arrived (please leave the sheets in the beds), washed and put away dishes, empty trash and recycling bin, interior / exterior picked up and boats attached to the right place, bottles picked up, fridge emptied, etc.) - a reminder sheet is placed in the cottage;
- 🕒 Return the key to the key box. The loss of the cottage key (s) will automatically entail additional costs of \$20;
- 🕒 Put the wood money in the envelope provided for this purpose or on the table.

## RESERVATION POLICY

---

Special clauses:

- 🕒 Pets are prohibited;

Not included during the stay:

- 🕒 Sheets for the sofa beds; personal hygiene products; towels, washcloths; housekeeping during your stay; wood (pockets of wood are for sale on the site).

Municipal regulations prohibit camping (any type of camp) on the chalet site;

- 🕒 Municipal regulations prohibit fireworks;
- 🕒 The tenant is responsible for material and bodily damage occurring in, on the building or on the land of the rented building during the rental period for any reason whatsoever. The tenant agrees to keep the landlord safe and free from any claim.
- 🕒 If any of these conditions are not respected during the stay, le Domaine des Montagnais reserves the right to expel the renter, and this, without reimbursement for the stay.
- 🕒 In the event of a court dispute, it must be settled in Lac-Mégantic.

### EMERGENCY

In case of an emergency or major damages to the property, communicate with Le Domaine des Montagnais at 1 819 657-4720.

### CANCELLATION

The \$200 deposit is transferable only. Any cancellation made in writing more than 30 days before the stay will not be charged. In other cases, the entire rental will be charged or the rental may be postponed to a later date.

### Reservation policy

- A minimum deposit of 50% of the total amount of the reservation is required to validate your reservation.
- The full balance must be paid 24 hours before your arrival.
- No amount is refundable within thirty (30) days of your arrival date. Fees of 5% are due upon cancellation.
- You must be at least 21 years old and be present during the stay to rent a chalet.
- The maximum number of people indicated must be respected at all times.
- Pets are not accepted.
- Smoking is prohibited in the chalets.